Accessibility Feedback Form

Fore North Inc. o/a Clintar Landscape Management Inc. Scarb/Markham Franchise

We are committed to providing accessible services to all visitors including people with disabilities. Your feedback helps us identify barriers and improve our customer service.

This form is available in accessible formats or with communication supports upon request. Please ask a staff member or contact us at 416-291-1611 or admin.forenorth@clintar.com for assistance.

1. Visit / Interaction Details

- **Date of visit or interaction:** _____
- **Time (approximate):** _____
- **Location or department:**_____
- **How did you interact with us?**
  [ ] In person [ ] By phone [ ] Website / Online [ ] Email / Mail [ ] Other: _____

2. Your Experience

- **Was or facilities provided to you in an accessible manner?**
  [ ] Yes [ ] Somewhat [ ] No
- **Did you experience any problems or barriers accessing our services?**
  [ ] Yes [ ] No
- **What does your feedback relate to? (Check all that apply)**
  [ ] Staff communication or assistance
  [ ] Physical access to our building or space
  [ ] Website, documents, or information formats
  [ ] Service animals or support persons
  [ ] Notice of temporary service disruptions
  [ ] Other: _____

3. Comments and Suggestions

Please share any details about your experience, any barriers you encountered, or suggestions on how we can improve:

4. Follow-Up Information (Optional)
You do not have to provide your contact details unless you would like a response.

- **Would you like someone from our team to follow up with you regarding your feedback?**
  [ ] Yes [ ] No
- **Name:** _____
- **Preferred contact method:** [ ] Phone [ ] Email [ ] Mail [ ] Other: _____
- **Phone number:** _____
- **Email address:** _____
- **Do you require a specific accessible format or communication support for our response?** (e.g., large print, plain text email, phone call)

Alternative Ways to Share Feedback
If you prefer not to use this form, you can also share your feedback directly with us through any of the following methods:

- **In person:** Speak with any staff member or manager at 4210 Midland Ave. Scarborough, Ontario
- **By phone:** Call us at 416-291-1611
- **By email:** Send a message to admin.forenorth@clintar.com
- **By mail:** Fore North Inc. o/a Clintar Landscape Management 4210 Midland Ave. Scarborough, Ontario M1V 4S6

Personal information collected on this form is used solely to respond to your feedback and improve accessibility in accordance with the Accessibility for Ontarians with Disabilities Act (AODA).